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## PERAN EKSPEKTASI KINERJA, EKSPEKTASI USAHA DAN FAKTOR SOSIAL DALAM MEMPENGARUHI MINAT PEMANFAATAN SISTEM INFORMASI (STUDI PADA KARYAWAN DIVISI IT SUPPORT BANK BRI KANWIL ...

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**Deskripsi** This study aims to examine, analyze and interpret, the influence of performance expectations on the interest of information system utilization, the influence of business expectations on the interest of information system utilization, the influence of social expectations on the use of information system interest in IT Support staff of BRI South Sulawesi Regional Office. This research is descriptive quantitative, Population and sample are 40 employees. Methods of data collection using interviews, questionnaires and literature study. The data of the research will be analyzed by means of statistical test using SPSS 24 software. The result of the research shows that: 1) performance expectancy has positive and significant effect to the utilization of information system of IT Support Staff of Bank BRI Regional Office of South Sulawesi. Changes in performance expectations will increase interest in the use of information systems for ...

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