Dear Lecturer \_ Haeruddin Saleh:

Script You , referred to below , have reviewed for publication in The Journal of Distribution Science. Has found for Becomes interest potential .

MS #JDS-Dec-11-2021-255

THE IMPORTANCE OF EMPLOYEE REDISTRIBUTION IN INDONESIA'S SOUTH SULAWESI Universities

Unfortunately , the manuscript the no could received in its current form for published in The Journal of Distribution Science. reviewer has describe a number of deficiency and recommend revision big can \_ make creation the suitable for publication .

Please edit the ENTIRE paper .

Comment reviewer included below \_ and / or attached . If You ready and capable respond every comment critical reviewers , we will consider revised script . \_ Please include letter introduction that discusses every points and show how script has revised . Also , as ingredient extra , please send copy manuscript with location proper revision . \_

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Accept love on opportunity for researching creation this . If You have question , don't hesitant for contact us refer to on address contact last .

Sincerely,

Hee-Joong Hwang

Reviewer2:

I value effort writer in prepare script . However manuscript the experience a number of limitations critical need \_ repair before could received for published .

Abstract :

Temporary abstract is at in Required word limit by JDS, some areas require repair . For example , the goal no clear ( what means ' set ' concept '? A survey could check connection because result , but need be careful for refer survey as design study causal .

Introduction :

While draft redistribution employee it seems be the core of script You , the author fail for arrange gap research centered around \_ \_ draft it . Remember that gap study no defined with good , novelty study no clear .

Overview References Literature review

no neat . Discussion about base underlying theory \_ writer for choose draft study and formulate framework study still less . Not clear how writer get hypothesis from framework conceptual . Draft redistribution employee no defined by adequate and reviewed repeat . It seems writer only try put related words with distribution .

Methodology

Authors \_ not yet provide source for support justification for choice methodological . Can our have conclusion strong causal \_ based on results survey ? Question study what will \_ answered with secondary data ?

The other remaining parts

Due to the research model and methodology no allowed with fine , sure there is doubt on findings . By karen a that the remaining parts no reviewed in half this .

Writing

Papers need professional proofreading. The flow difficult followed .

Reviewer4

:

Dear author , I read creation You with very interesting .

However, I have worries for publish study this .

Part conclusion for study this very weak because no have implications , limitations , and part direction to front .

Please develop and repair conclusion You and also check return is everything follow the journal format code .

Accept love .

Reviewer5 :

1. No capital words required in a number of term such as : Locus of Control, Path Analysis ,...

2. Many error in system language, reference and quotes, especially sign read.

3. Section results analysis must focus on explanation statistics with more ways \_ concise .

4. Hypothesis must submitted with clear show the problem that the author try complete

5. Research this only conducted with analysis regression with AMOS software. At least writer must mention instrument study and questionnaire in paper or give results size reliability for ensure validity and reliability of measurement

model 6. Duration survey must explained in the process of data collection as well as profession position / position . Information about respondent very limited .

7. By abstract , author mention about study this give implication academic and practical but on reality no grounded , even a number of proposed hypothesis \_ in paper study no including in discussion (H1 , H2 ). Implication for institution education must more real and clear . By overall , goal from study this required and could give solution for solve problems in human resources institutions education common , however article still have problem system language and method analysis . Effort has conducted for answer question research , but argument and organization need repair big . Incoming understanding \_ sense about context displayed , but a number of points important no discussed .

Reviewer and Editor's Requirements and Recommendations

**Responses and Comments or Rebuttals** 

Haeruddin SALEH, Husain HAMKA, Rusdi MAIDIN, Darmawati MANDA / Journal of Distribution Science 20-x (2022) x-xx



Print ISSN: 1738-3110 / Online ISSN 2093-7717 JDS website: http://www.jds.or.kr/ http://dx.doi.org/10.15722/jds.xx.xx.2022xx.x

## The Importance of Employees Redistribution <u>i</u>In South Sulawesi Higher Educations,<del>al</del> Indonesia\*

## Haeruddin SALEH<sup>1</sup>, Husain HAMKA<sup>2</sup>, Rusdi MAIDIN<sup>3</sup>, Darmawati MANDA<sup>4</sup>

Received: January 15, 2021. Revised: November 29, 2021. Accepted: December 05, 2021.

#### Abstract

Purpose: This research is necessary and canaims to provide solutions to solvefor human resource problems in general-public educational institutions to im improve imperpendence performance. Research design, data, and methods: Theirs study useds a quantitative approach with a survey method. Data were is obtained through questionnaires and documentation. Meanwhile, -while the model used is-path analysis with Software using Analysis Moment Structure (AMOS) software. Results: Ow-rResults showed that there wasis a significant relationship between locus of control and redistribution variables on employee empowerment as well as on employee performance. This result -meaningimplied --that good management through the locus of control and employee redistribution of employees in public organizations ean could be better able to serve the community and -as well as organizations. aphablic change to be superior and demanded by the community to make it a good place to learn. Employees -.with good behavior and increasing competence of employees can give satisfaction tosatisfy users of educational and sustainable institutions. Conclusion: To sum up, The scope offresearch on management development research on the development of locus of control and employee redistribution is of employees is needed to make public organizations, especially those engaged in education. This study provides academic implications by revealing that the locus of control factor and employee redistribution of employees.

Keywords: Locus of Control, Employee Redistribution, Empowerment, Employee Performance

JEL Classification Code: A13, B55, D31, I23, J58

## 1. Introduction

Human resource management is one of the determining factors to improve employee performance. At this time, the role of employees in the organization has becomeis very highly\_important\_and\_broad, and society is increasingly appreciating employees as the main asset of the organizationorganization's main asset. In addition; Moreover, if an organization'sthe-main goal is to achieve optimal efficiency, the work culture in the organization must have a promotional atmosphere-main goal is to achieve optimal efficiency, then the work culture in the

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<sup>\*</sup> Acknowledgements: The authors would like to thank the editors and reviewers for their eriticisms comments and suggestions. In addition, tThis research was funded by the Ministry of Research and Technology Republic of Indonesia
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#### The Importance of Employees Redistribution In South Sulawesi Higher Educational Indonesia

organization must have a promotional atmosphere in the organization. (Tohidian & and Rahimian, 2019). In developed countries such as England, public organizationsbodies may report staff shortages due to anif they feel unable-inability to maintain adequate numbers resulted from, such as structural or facility changes. Moreover, this lack of experience of employees employees' lack of experience leads to a high employee turnover rate as they tend to cancel their jobs and spend minimal time on their work. Organizations need to empower employees because their work experience matters Employee The empowerment is performeddone by exploring the possibilities that exist in employees' potentials. (Amundsen & and Martinsen, 2015). In addition, public investment in education also has a positive effect onpositively affects human capital, life expectancy does not affect human capital, and public spending on education also plays  $\mathbf{a}^{\mathbf{n}}$ important vital role in improving human resources. (H. Van Nguyen et al., 2020).

Employee empowerment <u>aims</u> to give employees the power to plan, control, and decide on the work they are responsible for (Biemann, Kearney, <u>&and</u> Marggraf, 2015). Empowerment provided by the organization to its employees can later affect their job satisfaction and ultimately improve their performance (Sharma <u>&and</u> Kirkman, 2015). <u>In addition (Carsten, Uhl-Bien, and Huang</u>, [2018) reveal two key factors that require employee empowerment. <u>The first factor is to Take</u> advantage of the technology used in society <u>because</u>. <u>Advances in information</u> <u>technology</u> have significantly replaced day-to-day operations with capital (Thewissen <u>&and</u> Rueda, 2019). In <u>addition</u>, if employees feel empowered, customer satisfaction can be obtained through service capabilities.

Customer management is based on employee integrity, trust, support, respect, and partnership. It is an effort to serve and is perceived as an employee attitude. (Cheong et al., 2016). The importance of understanding employees to increase productivity must be reinforced by other factors related to employee empowerment itself. According to (Hao, He, and Long, (2018), employee empowerment cannot be separated from several the factors, that influence it, such as personality factors, job roles, organizational factors, and contextual factors.; all-These factors of which can affect employee attitudes towards achieving results. Locus of control is defined as the extent to which a person believes that they are the ones who determine the outcomes that occur in his life. People with an internal locus of control believe that they feel they have the ability to help their work and work environment. In short, so they can feel empowered.

The complexity of public services needed by the community is increasing both qualitatively and

quantitatively. In addition to Besides the need for professional and competent employees, the number of employees number is also sufficient to meet these demands is, also required to meet these demandswe also need employees. Public services in the product marketing department are influenced by three factors:; caring, relationship, and service quality. They have a positive effect on customer satisfaction. (Chun & Park, 2018; Y. Kim, 2018; Chun and Park, 2018; M. H. Nguyen, Tran, & and Huynh, 2019). Likewise, in the marketing of educational services, if the organizations provide the more complex the services, the need for -that are usually provided, the more employees is also increasing are needed. Therefore, to improve customer satisfaction, it is important toan organization should improve service reliability, quality of interpersonal communication, and customer service, as well asnd an operations-based quality assurance system with public trust (Joshy, Peter Kumar, & and Vakayil, 2020).

Bosowa University is a public education organization located in South Sulawesi,, one of the regions in a province in Indonesia., The university functions to which has the characteristics and functions of the process of provideing educational services and has have various professional groups to improve the quality of education. Currently, it attempts to adapt as a The University of Bosowa faces adaptation efforts to responsed to external dynamics and integrate internal capacities while performing increasingly complex tasks. In the use of human resources, the university has carried out proper\_distribution. However, has been carried out butthey seemingly does not pay attention toignore the competence aspect so that employee performance is considered lessnot optimal. For this reason, so it is imperativenecessary to redistribute the employeeslabor and also look at other aspects. Based on the description above, it can be seen that personal factors, namely locus of control, can affect employee empowerment. Employee empowerment is also influenced by other management factors, namely employee redistribution, of employees which in turn can increase employee productivity.

Based on the description above, the <u>present research is</u> keen on investigating question is how the strategies to <u>shape</u> employees' locus of control and redistribute the employees to achieve employee empowerment. One of the plans of educational institutions is to regulate the <u>number</u>, distribution, and <u>quality</u> of employees in the organizationemployees' number, distribution, and quality in the organizationemployees' number, distribution, and quality in the organizationemployees' number, distribution, and quality in the organization. By mManaging employees, it can promote employee planning, including recruitment, placement, development, maintenance, and firing. In addition, such <u>management</u>, as well as can how to empower employees to improve the <u>employees</u>. This research becomesserves as an input for decision-makers in the context of redistribution of Commented [U1]: What is the second factor?

employees based on the attitude and quality of their commitment to the organization as well asng employees based on the attitude and quality of their commitment to the organization and high academic qualifications. Therefore, so that public organizations can serve the community better.

#### 2. Literature Review

#### 2.1. Locus of Control

Locus of control is a person's attitude when explaining various behaviors.<u>because pP</u>eople with an internal locus of control <u>typically are people who</u> feel responsible for eertain specific events. The result is a direct influence on their behavior.<u>Meanwhile</u>, and the external locus of control is those who often blame themselves for accidents, fate, environment, or other uncontrollable forces. Furthermore, aAccording to (Ahn, (2015), the locus of control explains the individual's belief that thean individual can influence events related to his life. In this study, locus of control is operated as an internal and external component that measures one's beliefs about events that fall into one's life.

## 2.2. Employee Redistribution

The process of redistribution of employees is an integral part of the organization's human resource development process. Human resource development<del>itself</del> is a process that begins with the recruitment process<u>followed by</u><u>and</u> the development of coordination between the organization's strategy and the people it employs. Recruitment is carried out to attract and motivate people who have the highest qualifications to become employees and fulfill the organization's mission. The recruitment process ends with the acquisition of people who meet the requirements<u>s</u> the <u>The</u> employee's performance is not achieved in an agency due to the non-execution of rightsizing, namely the effort to organize organizational units with the number of employees in accordance with the needs in carrying out the main tasks and functions of the organization.

Employee redistribution is an integral partinseparable from of the employee distribution process. Wiryanto, W (2018) defines redistribution as pooling, the centralized movement of goods and services, which involves the process of collecting back from the members of a group through the center, and redistributing them to members of the group. In this context, redistribution of employees means the transfer of ransferring human resources or employees from one institution to another with certain considerations. Thus, one of the programs to improve employee performance is structuring the number and quality of employees. Redistribution by paying attention to employee education can improve services to the community. With the existence of employee levies in an organization, the organization values human resources in accordance withemployee levies in an organization, the organization assesses human resources according to their education and competence.

3

Employee reassignment is primarily an integral part of the employee reassignment process. In public organizations, employee transfer means the transfer of ransferring human resources or employees from one institution to another with certain considerations. Relocation can be done properly and with good results if various capacity-building activities have been carried out beforehand. In addition, employee transfers can be carried out through workload analysis and work analysis. The effectiveness of this research can be achieved in the form of (1) job profiles for each job<sub>2</sub>, (2) workload estimates for each individual, position, and work unit, and (3) <u>t</u>The number of employees neededs per position and work unit.

## 2.3. Employee Empowerment

In tTheoreticallyy, the term empowerment can be is interpreted as giving leadership responsibility to individuals or individuals to make decisions (Lorinkova & and Perry, 2017). Empowerment means that individuals need to act flexibly according to the assigned tasks and take responsibility for their actions. (Hill and Bartol, (2016, eExplain that empowerment is not only to empower a person, but also the process of liberating a person from a rigid environmental structure. As we all know, empowerment t encourages active interaction, dares to take the initiative, and vice versa. It, createsing conditions for others to readt freely, independently, and responsibly.

More recently, The results of the empowerment study (M. Kim and Beehr, (2018) define empowerment as a assessment of a task that can affect employee motivation i the entire work environment from the empowerment dimension. The empowerment dimension reflects a person's perception of his job role, which affects affecting their job motivation. In their study, they classify There are four dimensions of empowerment, namely (1) relevance, (2) competence, (3) choice, and (4) influence. In addition, Lee Chiaburu, and Kirkman (2017) addexplain that traditiona empowerment is defined as motivation, while the new empowerment paradigm explains how the leader's transformational charisma becomes energy for people to achieve organizational goals. Employee empowerment is needed not only to increase job satisfaction but also tot increase job satisfaction and build the relationship betwee transformational leadership and employee job satisfaction (Choi et al., 2016). The effects of transformational leadership on psychological empowerment and organizational commitment, which in turn has a significant impact osignificantly impactn employees' willingness t

#### The Importance of Employees Redistribution In South Sulawesi Higher Educational Indonesia

share knowledge. Transformational leadership only affects the willingness of employees to share knowledge (Han et al., 2016; Irnawati & and Prasetyo, 2020). These results indicate that employee attitudes, especially organizational commitment, play an important role in promoting the willingness to share knowledge among employeesemployees' willingness to share knowledge.

#### 2.4. Employee Performance

Employee performance is the result achieved by workers according to the standards or standards that have been set by the organization. Management to achieve high employee performance is primarily aimed at improving the performance of the entire organization. According to Martini et al<sub>7</sub> (2018), factors that affect employee performance include organizational strategy (targets), situational constraints (organizational culture and economic conditions), and individual attributes (skills and abilities).

These three factors influence and create individual behavior, which in turn affects employee performance. In addition, employee performance is a function of the interaction between ability and motivation. According to (McGee, (2015), the purpose of setting performance goals is not only to evaluate end-of-term performance but also to set goals that help manage work processes during the period. Employee performance is related to the process of carrying out one's duties by the responsibilities they one havehas. In other words, so it is not related to outcomes in the economic sense where the employee works. This performance includes employee performance in setting andwork goals, achieving work goals, work methods, and employee characteristics (Miner, 2007; Lee, 2019; Miner, 2007).

Employee performance is an evaluation of the employee's contribution to the achievement of goals in the organization.

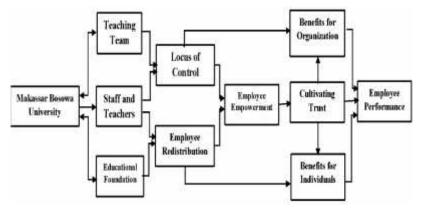


Figure 1: Conceptual Framework

## H1: Locus of control affects employee empowerment

## 2.5. Hypothesis

Based on the description given in the introduction, tThis researchstudy aims to identify the supporting factors for employee empowerment and to determine the extent to whichdetermine how other factors affect employee performance at the Bosowa University of Bosowa, South Sulawesi province, Indonesia, withThe research proposes the following research hypothesis:

This hypothesisH is concerned with how employees are heldkeep accountable for activities that occur within or beyond their control. Locus of control plays an important role in the overall effectiveness of employees. It can be achieved by Cereating a good work environment for the organization to support psychological well-being, strengthen social support between superiors and employees of the organization, reduce work stress, and improve workrelated behavior. (Giao, Vuong, <u>& and</u> Tushar, 2020). Good relationships with co-workers can increase locus of control so as to thereby reduceing stress levels during activities (Ng <u>&and</u> Feldman, 2011). Therefore, if one can increase the locus of control, it can have a significant impact on employee empowerment while performing the assigned tasks.

# H2: Employee redistribution affects employee empowerment

Organizations need to redistributeion employees based on the needs of work units so that good teamwork is builtcreated between employees. The effect of distributional teamwork is positive and significant, with results confirming that employee education and training have a significant positive impact on organizational commitment. These results are expected to be useful suggestions for leadership in the higher education sector. The results help them to increase employee organizational commitment, with a focusfocusing on employee empowerment, learning, and teamwork. (Haeussler and& Sauermann, 2020).

Increasing trust through delegation in a work environment conducive to the division of labor is one way to increase team productivity. (Martínez-Álvarez, 2019; Meier, Stephenson & Perkowski, 2019; Martínez-Álvarez, 2019). As argued earlier, In addition to excessive workload and, the psychological burden often cause negative effects for employees, such as d is also manifested in the form of job dissatisfaction, pressure, fatigue, intention to change careers, and a strong desire to move. (Arroyo-Laguna, 2020). The focus on research has increased the reallocation of employees who collectively participate in employee empowerment, and the analysis provides insights to prepare employees to further improve performance improve performance further.

## H3: Employee empowerment affects employee performance

This study focuses on analyzing the psychological dimensions of empowerment, not on initiatives to empower specific organizations, about organizational commitment. Impact and significance measures are important predictors of employee commitment to an organization, (Ibrahim, 2020). Empowerment plays an important role in linking job flexibility and job satisfaction. (Rajalingam <u>& and</u> Jauhar, 2015). This study presents practical findings to understand the importance of psychological and structural opportunities for better overall performance (Abid <u>& and</u> Ahmed, 2020). Based on the theoretical framework that has been described previously, the hypothesis of this research can be formulated as follows: <u>1</u>There is a positive influence of empowerment on employee productivity. Thus, the more authority is given, the higher the productivity <u>is</u>.

#### H4: Locus of control affects employee performance

Employees' attitudes and self-confidence towards the organization have a positive impact on improving organizational performance. Self-efficacy has the greatest impact on job satisfaction. The behavioral indicators of this particular employee attitudeare include passion and patience. Organizations need to establish good relationships with their employees to increase job satisfaction so that they can compete in the face of with -globalization. (Veri, Ridwar &and Lasman, 2019). A person's belief in the ability ( perform a particular task, sSome people believe that if the job goes well, they will get receive a positive reaction and increase their self-confidence. The importance coordinating employee values and management depends o the practices in influencing positive employee behavior, (A Hawari, Quratulain, & and Melhem, 2021). Thus it can b assumed that if someone can increase Locus of cControl. can have an influence on influence the performance of employees in carrying out their duties and improve th performance of the educational institution where they work

#### H5: Employee redistribution affects employee performance

Redistribution of employees in an organization has a impact on employee performance. It, namely by the distribution expected by the organization, affect empowerment which can be based on the abilities and competencies acquired in organizational behavior learning culture. Potnuru, Sahoo, and Sharma (201 believe that oOrganizational learning culture significantl strengthens the relationship between the team building an empowers employee empowerment on employee abilitie (Potnuru, Sahoo and Sharma, 2019). With the redistribution of employees, the ability of employees to innovate carrying out their duties and responsibilities can b improved. Innovative work behavior, The research an found that there is found a significant positive correlation between changes in leadership and transaction patterns with innovative work behavior- (Sparks, McCann, and& Sparks, 2019). Therefore, it can be assumed that the redistribution of employees based on their abilities has an impact on ma affect employee performance.

#### 3. Methodology

#### 3.1. Participants and Data Collection

This research <u>was conducted using the principles of</u> belongs to the type of causal research design. It strived, which is to identify the causal relationship between the variables in the study, and to find the actual type of facts to help understand and predict the relationship of the questions Formatted: Not Highlight

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askedquestions'relationship. The pProblems in this research researcher was were recommended by the predecessors, and thus new facts were needed. The research used a survey method and involved The technique used in this study to determine a saturated sample of 200 employees is the survey method participate. To take part in this research, the samples must meet several Ccriteria, such as interviewed are permanent workers; who have served at least one year, employees, and employees who heldof educational foundations. The sample was selected based on these criteria because workers who have worked for at least one year and have become permanent workers are were considered to have sufficient work experience to be able to answer the questionnaire issued according to the actual situation without any engineering.

This research also divided the Ftypes of collected data into two, namely primary and secondary data. The pfor this study: (1) Primary data: were taken from Fthe questionnaire that consisted of \_-is\_a stringlist of questions given by investigators. The respondents filled out the questionnaire and the method of data collection is filled out by respondents by checking the statements that were true and best described themselves., and the The sources of data used were are\_\_from employees and employees of the [Foundation. Meanwhile, (2).—the\_Ssecondary data\_contained; Hinformation that existeds and wasis owned by other parties. The data were manifested\_-is in the form of information regarding the profiles of the relevant agency, organizational structure, data on the number of existing employees, attendance data, and employee entry/exit data.

### 3.2. Measurement

The research hypotheses were Eempirically testeding of research hypotheses-using tiered regression analysis model, hierarchical regression model in the form of Moment Structure Analysis (AMOS) software. Currently, withthe moment structure analysis software is currently more widely used to explain the interdependence of several variables related to many variables. By looking at the critical ratio ttest of the regression parameters in the model, hierarchical regression testing or structural equation modeling is-was used for hypothesis testing. In the Ppath analysis diagram, the first step is to develop a research model with strong theoretical support through various literature reviews from scientific sources related to the developed model. The basic assumption of the model is that some variables have a very close relationship with each other. After that, Ddetermine the pPath aAnalysis model based on the paradigm of the relationship between variables as follows:

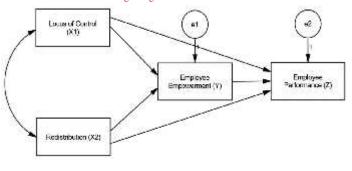


Figure 2: Path analysis model

$$\mathbf{F} = \mathbf{P} + \mathbf{1} + \mathbf{P} + \mathbf{2} + \mathbf{E} \mathbf{1}$$
(1)  
$$\mathbf{Z} = \mathbf{P} + \mathbf{1} + \mathbf{P} + \mathbf{P} + \mathbf{2} + \mathbf{E} \mathbf{1}$$
(2)

#### 3.3. Test of Validity and Reliability

The validity of the measuring instrument shows the extent to which the data collected does not deviate from the

description of the variable in question. In order to verify the Vualidity or notof an instrument, the indicator can be known by comparing the Pearson product-moment correlation index is usually compared with a significant level of 5%.

#### Table 1: Validity Test Results

		Value		
Variable	Indicator	Correlation (r)	Sig	Result
Locus of	X <sub>1.1</sub>	0.509	0.002	Valid
Control	X <sub>1.2</sub>	0.714	0.000	Valid
	X <sub>1.3</sub>	0.704	0.000	Valid
	X <sub>1.4</sub>	0.583	0.000	Valid
	X <sub>1.5</sub>	0.545	0.001	Valid
Redistribution	X <sub>2.1</sub>	0.652	0.000	Valid
	X <sub>2.2</sub>	0.513	0.001	Valid
	X <sub>2.3</sub>	0.479	0.003	Valid
	X <sub>2.4</sub>	0.560	0.000	Valid
	X <sub>2.5</sub>	0.637	0.000	Valid
Employee	Y <sub>1</sub>	0.535	0.001	Valid
Empowerment	Y <sub>2</sub>	0.762	0.000	Valid
	Y <sub>3</sub>	0.583	0.000	Valid
	$Y_4$	0.690	0.000	Valid
	Y5	0.791	0.000	Valid
Employee	Z1	0.552	0.000	Valid
Performance	Z2	0.759	0.000	Valid
	Z <sub>3</sub>	0.636	0.000	Valid
	Z4	0.570	0.000	Valid
	Z <sub>5</sub>	0.673	0.000	Valid

From the table above, <u>Table 1</u> –it can be seenillustrates that all indicators have a correlation coefficient value (r)> 0.30 and sig <0.05, meaning that all statements used in the study are declared valid and feasible to be used for all targeted respondents.

<u>Furthermore</u>, Tthe requirements for reliable data are the Cronbach Alpha of 0.60. <u>In this research</u>, The results of the reliability test of each variable variable yielded are as the followings:

#### Table 2: Test of Reliability Results

Variable	Value Cronbach's Alpha	Value Standard	Result
Locus of Control	0.754	0.60	Reliable
Redistribution	0.853	0.60	Reliable
Employee	0.774	0.60	Reliable
Empowerment Employee Performance	0.782	0.60	Reliable

Based on table 2 it can be seen<u>Table 2 presents</u> that the Cronbach's Alpha value of each variable is greater than the standard value<sub>27</sub> t<u>Thus</u> all variables<u>in this research</u> are reliable for use in research.

## 4. Results

## 4.1. Demography of Respondent

This research involved 200 respondents, The data consisted of 87 men and 113 women. The data were collected from using questionnaires, distributed to 200 respondents. This section describes the respondents' characteristics of respondents who are served as employees of educational institutions at <u>Bosowa the</u> University, <u>df</u> <u>Bosowa</u> Makassar. <u>Because Given that the</u> performance trends of each individual are fundamentally different, the characteristics of these respondents need to be considered (Saleh et al, 2020). Individual characteristics used to identify the characteristics of respondents in this survey included age and education.

## Table 3: Respondents by Age

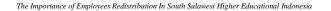
No	Employee Age	Number of employees	Percent (%)
1.	20 - 30	56	28,00
2.	31 - 40	45	22,50
3.	41 - 50	41	20,50
4.	51 - 60	58	29.00
Total		200	100

From the table above, Table 3 provides we can see that most of the employees, including lecturers and other staff at Bosowathe University, of Bosowa Makassar, South Sulawesi, are were at of a productive working ages, which couldan which supports performance. At a productive working age, employees tend to be motivated and empowered. In addition, there is a need for a level of education is needed to support the level of employee productivity of employees levels who serve the community This research then found that Hintellectual ability playeds biggermore role in complex tasks because the level of education indirectly showeds the intellectual abilities it has In this research, Eemployee performance tends tended t increase if there is was a match between work and abilities However,, but if the work and abilities did not match, the performance still existed, re is no match between work an abilities, there is performance, but it is was not organizationally efficient. Additionally, and there wasis a decline in employee empowerment. An overview of the identity of respondents based on education level and employee empowerment can be seen in figure 2-3 below:

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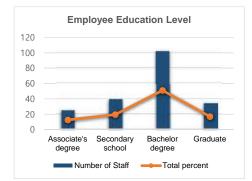
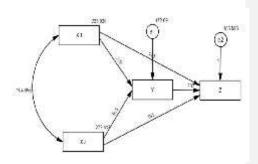


Figure 3: Employee Education Level, University of Bosowa, South Sulawesi, 2021

The Bosowa University educational institution in Makassar, South Sulawesi, is one of the leading and growing educational institutions in eastern Indonesia with more than 200 employees. Usually, uUniversities are more interested in serving their users. In fact,, and good service is largely determined by the education of their employees. Figure 3 above describes From the data shown in the graph, it can be seen that more than half (51%) of the number of the employees-heldwith a bachelor's degree, which was equal to 102 respondents's education is 102 (51%). Meanwhile, and the number of employees with higher education at thea master's level is was 34 respondents (17%). In other words, Tthe educational level of employees at Bosowathe University of Bosowa Makassar is quite relatively high on average. In addition, the university is higher education provides knowledge and insight to employees. The employees were equipped with strategies to serve users of this institution, and to further improve services at this public institution in the future improve their services in the future. Therefore, it is necessary to redistributeion of employees as expected by the organization.

## 4.2. Statistical Result

The process of data analysis and research results (hypothesis testing) explainsdata analysis and research results (hypothesis testing) explain the analytical steps used in this research. Following that, the results of data analysis using Path Analysis with Software Analysis Moment Structure (AMOS) are illustrated as follows:



#### Figure 4: Result Path Analysis, 2021

Description: X1=Locus of Control, X2=Employee Redistribution Y=Employee Empowerment, and Z=Employee Performance

The From the results of the processed data <u>above can</u> <u>indicate</u>, it can be seen whether the effect <u>isof</u> significantee or not, <u>which</u> is known from the P-value. The significance (alpha=) used <u>here wasis</u> 0.05. If the P-value is\_less than 0.05, then the hypothesis is accepted. The <u>complete</u> results of the hypothesis of the influence between variables can be seen in the following table <u>4</u>:

Table 4: Summary of Regression Weights Path Analysis with

Direct Influence	Estimate	Standard Error	P-Value	R-Square
Y <b>4</b> —X1	0.219	0.067	0.001	0.412
Y <b>∢</b> —X2	0.555	0.062	****	0.412
Z <b>∢</b> —Y	0.207	0.067	0.002	
Z <b>∢</b> —X1	0.143	0.065	0.028	0.255
Z <b>∢</b> —X2	0.191	0.070	0.006	

In the This statistical data were processed to answer the first hypothesis. The data generated, the estimated value of the regression weighting factor parameter between locus of control on employee empowerment, which was-is 0.219.; and wWhen the relationship between the two variables wasis tested, the estimated value is was 0.001. The probability value (p<0.05) is-was displayed. This research found that Tthe value of 0.219 supporteds H1 because there iswas a significant positive relationship between locus of control and employee empowerment. This finding iswas reinforced by the results of data processing result. The result which showeds that the probability value of 0.001 meters the requirements of less than 0.05. Further, and the estimate of 0.219 lookeds in the positive direction so that the positive locus of control is was significant for employees-. When the empowerment was higher, such as The higher the empowerment, namely the locus of control owned by the employee, the greater the empowerment would be greater.

Meanwhile, to answer the second hypothesis-from

statistically processed data, the estimated parameter value of the regression weighting factor between employee redistribution and employee empowerment was is known to be 0.555. Testing the relationship between two variables gaveives an estimate of 0.000 (p<0.05) of 0.555. Therefore, so-H2 wasis supported. The findings reaffirmed This is because there is a significant positive relationship between employee redistribution and employee empowerment. This finding was supported is reinforced by the results of data processing which showsed that the probability value of 0.000 meets matched the requirements of less than 0.05. and Additionally, the estimated value of 0.555 looksed in the positive direction. Therefore, it can be concluded that employee redistribution has a significant positive effect on employee empowerment. In other words, if the employee distribution was higher, then the employee empowerment would be higher too. The higher the redistribution of employees owned by an employee, the higher the empowerment of the employee.

Meanwhile, the next finding confirmed that there was a relationship between employee empowerment and employee performance. To prove the hypothesis,

To prove the third hypothesis that there is a relationship between employee empowerment and employee performance, it can be seen from the results of statistical processing were presented, using, namely the estimated parameter value of the regression weight coefficient of employee empowerment and employee performance isby 0.207. Testing the relationship between these two variables showeds that the probability of the estimated value of 0.207 is-was 0.002 (p>0.05). The research finding Supporteds H3. because confirming employee empowerment to have has a significant effect on employee performance. Based on the The \_results of processed data, processing confirmed this, indicating that the probability of 0.002 fulfilled meetings the requirements was of <0.05. Therefore, it can be concluded that the hypothesis thatthat employee empowerment has a significant effect on employee performance has been proven;. It is evidenced that namely the higher the employee empowerment, the higher the employee performance.

The fourth hypothesis is that statistical results proveclaims that locus of control has a direct effect on employee performance. In other words, the estimated value of the regression weighting factor parameter for employee performance between locus of control iswas 0.143, and w When the relationship between the two variables is was tested, the probability value of 0.028 (p<0.05) is was estimated from 0.143 to the locus of control. Thus, H4 wais supported because there wasis a relationship significant positive relationship between employee performance. This finding iswas reinforced by the results of data processing which showeds that the probability value of 0.028 metering the requirements ofis less than 0.05. Further, -and-the estimate of 0.143 look<u>eds</u> in a positive direction so that the positive locus of control is was significant for employees. Therefore, the higher the locus of control an employee has, the better the employee's performance.

results of Based on From the statistic processinganalysis, it can be seen that the hypothesis about the relationship between employee retribution and employee performance is the parameter value of the estimated coefficient of employee redistribution weight and employee performance regression of 0.191. Testing the Th relationship test between the two variables showeds that th probability wasis 0.006 (p<0.05). Compared to the estimated value of 0.191, H5 wasis supported becaus employee redistribution hads a significant effect o employee performance. The results of data processing confirmed this, t. The probability value of 0.006 metets th requirements <0.05. The and the positive direction can b seen from the estimated value of 0.191. Hence, So it can b concluded that the employee redistribution hypothesis has significant effect on employee performance. While the results of the coefficient of determination coefficient determination results explained that Locus of Control and employee redistribution were able to explain variations employee empowerment variables of 0.412, then directly the results of the analysis obtained showed that locus of control and employee redistribution were able to explain variation in employee performance of could explain variations employee empowerment variables of 0.412, the results the analysis showed that locus of control and employe redistribution could explain variations in employe performance by 0.255.

## 5. Discussion

## 5.1. Locus of Control and Employee Redistribution Employee Empowerment

Empowerment is one of the strategies in improving human resources by giving responsibility and authority to employees, which later is expected to enable them to achieve higher performance. Employee empowerment is one of the efforts to create a safe and comfortable work Formatted: Indonesian

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environment so that employees canto make employees give an optimal contribution to the organization. Employee empowermentSuch empowerment is expected to improve employees' moralee and quality-which in turn affects the employees themselves. Good empowerment to the community in the form of service is one form of activity that can increase the motivation of people who attend education. These services are in the form of providing educational facilities such as comfortable rooms, fast administrative services, and <u>adequate provision of</u> educational equipment.

## 5.2. Locus of Control and Employee Redistribution are <u>Relations</u>—<u>Associated with</u>to Employee Performance

The <u>R</u>results of <u>the hypothesis</u> testing <u>this hypothesis</u> prove that locus of control has a significant positive effect on employee performance. <u>This means that the <u>The</u> higher the locus of control an employee has, the higher the <u>level of</u> performance of the employeemployee's level of performance. <u>In other words</u>, <u>This means that the hypothesis</u> that the locus of control of educational institutions at <u>Bosowathe</u> University of <u>Bosowa</u> has a significant positive effect on employee performance, <u>is proven to have a positive</u> effect on control points on employee performance.<u>\_\_thisIt</u> indicates that the control point factor is a characteristic of the relationship between organizational members and their organization. Decisions have an impact, and impact an individual's continued membership in the organization is significantly related to employee performance.</u>

The results of this study are by the concepts and results of research (Heywood, Jirjahn, <u>&and</u> Starving, 2017; Mulki and<u>&</u> Lassk, 2019). The research reveals -, which show that locus of control has a positive impact onpositively impacts employee performance and lives. All of th<u>em</u>at must be accompanied by actions or activities that can show that they can control everything that happens in life, such as giving them the responsibility and freedom to make decisions and take action.<u>Hence</u>,-so that employees feel that their work is theirs and theiris their duty and responsibility.

In an organization, there must be an arrangement of employees<sub>27</sub> <u>T</u>the concept of arrangement includes the arrangement about quantity and quality. Quantitatively, structuring the arrangement can be done made by redistributing employees, leaving employees with jobs and posting statuses, and optimizing employee performance. Meanwhile, the quality-related design includes improving employee skills to minimize skills gaps and target-oriented work results. However, Pprecautions should be taken as delays may result in in-staff failure-not having to meet.

Several factors need tomust be considered when redistributing employees. The first consideration involves, including (1)(1). Employee employee motivation and

improving the function of human resource management in the public sector. It is a sustainable development process. In fact, Ssociety needs effective public employees to provide public services. Many experts agree that one of the most important aspects of the public sector is the employees' motivation of public sector employees. According to Adrian Ritz and, Oliver Neumann (2016), believes that public sector motivation is related to the activities, organizational activities, and responsibilities of public sector workers. The second consideration is (2). Job satisfaction. Today's public sector organizations are increasingly interested in human resource management such as performance management, performance benefits, employee evaluation, and employee satisfaction. Employee satisfaction can be defined as an overall feeling for work or a set of related attitudes. Regarding various aspects of work (Al-badareen, 2020; Muna, Zain, Shaju 2017; Al-badareen, 2020), employee satisfaction is an important aspect that can provide an overview of employees' thoughts about a job or workplace. (3). Employee ability is placed as the third consideration. It isIs a trait or characteristic that distinguishes an employee from others, such as knowledge, skills, abilities, and personality. The ability of an organizationAn organization's ability is how it can be integrated into the systems and organizational structures that exist within the organization. Employee competence needs to be considered in employee redistribution because it must be adjusted to the needs of the organizationorganization's needs. (Marqués-Sevillano and Rossello-Villalonga, 2004). Redistribution of employees based on competence is followingfollows a classic the philosophy:, the right man in the right place., The redistribution, therefore, should which places employees in the right positions. This can happen if an organization is very concerned about human resource management by paying attention to the redistribution of redistributing employees and placing them according to their skills and competencies.

## 5.3. Employee Empowerment Relation to Employee Performance

The results of testing the employee empowerment hypothesis prove that it has a significant effect on employee performance at the <u>Bosowa</u> University, <u>of Bosowa</u>-Makassar. This is because eEmployee empowerment can help further improve employee performance. After all, employees already have a locus of control and are redistributed according to <u>required</u> the work<u>required</u>. This <u>It</u> means that the hypothesis that empowerment has a significant positive effect on employee performance is proven<u>.</u>-fThe results of this study generally strengthen the concept and results of the <u>earlier</u> studies<u>y</u> (Abualoush et al., 2016; Sundaray, 2018; Abualoush et al., 2016). In other words, This shows that with the empowerment process, employees have the freedom to

make decisions and take action so that employees feel that their work is theirs. <u>They become</u>, their responsibilitymore responsible and they know the position in which they work. <u>In addition, they and</u> have some control over their work.

Thesee research findings have the potential tocan assist decision-makers in public institutions in many ways. For example, the findings help them to-develop strategies to improve employee competence, formulate effective human resource development interventions, and improve employee capabilities in terms of providing services to the public using educational institutions, achieving the desired organizational goals, and objectives. However, the present research still has several Limitations/ implications. First, of the study, namely, this research were was conducted at higher education institutions which only looked at the point of view of that only looked at how locus of control and employee redistribution on improvingimprove employee performance. Second, it did, not seeing the use of information technology in terms of to improve services to the community. Hence,, so it is hoped that other researchers are hoped-will to complement the results of this study by including the information technology variables of the use ofaiming information technology in service to serve the community.

## 6. Conclusions

The role of human resources in an organization, including educational organizations, is very important. However, it is important to note that, and these human resources can be optimal if managed properly. Education managers need to apply the principles of human resource management. The role of humans in an organization plays an important role in improving organizational performance. Educational institutions such as Bosowa Makassar University in South Sulawesi Indonesia, areis one of the educational institutions in Indonesia that are interested in developing human resources, namely developing their abilities through training and education. This study shows that locus of control and employee redistribution can increase employee empowerment. As a result, they have a responsibility to serve the community for higher education in South Sulawesi, Indonesia.

The locus of control owned by individuals is capital in developing organizations, especially educational organizations. This is very necessary critical because self-confidence can improve services to the community. Meanwhile, redistribution of employees with various knowledge and skills is needed as a form of evaluation of the distribution of workers in an organization, w. With the placement of workers according to their work, educational institutions can become a place fors of learning that is are in great demanddemanded by the wider community.

The management system developed in an organization ean-not only anticipates existing organizational problems but also sees the conditions of public services that ar always changing along with the development of science and technology. Human resources who have the locus of control and competence through redistribution of employees can b empowered. Therefore,, so that the skills of human resources with skills obtained from education and trainin can be well distributed throughout the organization.7 thu Thus, ensuring the concept of redistribution of employees can run effectively and efficiently. To predict competition from Indonesian and global educational institutions and even the world, it is necessary to pay attention to how huma resources use technology properly. This can be achieved the management of educational institutions can b empowered based on their trust and knowledge. Therefore so that in the future higher education institutions can become superior institutions and can-produce strong outputs with the management capabilities and technical skills needed in the iob market.

The program implementation <u>aiming of the program to</u> increase locus of control and <u>employee</u> redistribution of employees at the University of Bosowa requires\_-the awareness of employees at Bosowa University who have entered the criteria for the locus of control and redistribution of <u>employees</u>-to accept and carry out tasks at the <u>the</u> <u>university University of Bosowa</u> with all its advantages and disadvantages.

7. References

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